

## **Emma Olds**

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# Professional Summary

Detail-oriented, organized, and meticulous employee with a proven track record of meeting tight deadlines. Thrives in fast-paced environments and consistently delivers high-quality work. Dedicated team player enthusiastic about contributing to company success.

### **Skills**

- Microsoft Suite
- Photography editing: Photoshop, Lightroom
- Canvas
- Analytical skills
- Schedule Management

- Google Workspace
- Responsive Web design: WordPress & Wix
- Social Media Management
- Adaptability

## **Work History**

01/2024 - Current

#### **Event Assistant**

### Marin Poetry Center, Mill Valley, CA

- Participated in pre-event planning meetings, providing input on event themes and social media strategies for success.
- Provided exceptional customer service to attendees, responding to inquiries or resolving issues professionally, and managing members list.
- Assisted in organizing successful events by collaborating with vendors and suppliers.
- Managed event set-up and tear-down, ensuring timely completion of tasks for seamless transitions.

#### 05/2023 - Current

## Webmaster and Social Media Manager Marin Poetry Center, Mill Valley, CA

- Lead and Mentor: Guide social media employee's, and content creators. Help them develop their skills and align their work with the brand's goals.
- Collaboration: Work closely with other departments.
- **Performance Evaluation**: Regularly review team members' performance, provide constructive feedback, and set development goals.

- **Strategy Creation**: Develop and oversee digital strategies for web design and social media.
- **Engagement**: Guide the team in actively engaging with followers, handling inquiries, and responding to comments to foster community.
- Content Optimization: Coordinate with content creators to ensure website and social media content is optimized for each platform's best practices.
- **Designing:** visual imagery for Marin Poetry Center and ensuring it is branded

### 11/2022 - Current

## Administrative Assistant Welcome Home SF Real Estate, Novato, CA

- Client Support: Organizing office files, both physical and digital, including client files, transaction records, and listing documents.
- Marketing Support: Assisting with the preparation and distribution of marketing materials like flyers, mailers, and newsletters.
- Listing and Transaction Management: Entering property listings into MLS (Multiple Listing Service) and maintaining them. Tracking transaction progress and ensuring all documents are completed on time.
- Data Entry and CRM Management: Managing and updating the company's customer relationship management (CRM) system with client information.

### **Education**

## 05/2022 Bachelor of Arts, Graphic Design, Dominican University of California, San Rafael, CA

- Department Honors
- GPA: 4.0

07/2021 Certificate, User Experience (UX) Design, Interactive Design Foundation

05/2019 Associates of Arts, Art History, College of Marin

## Recognition And Awards

- Dominican University of California, Highest Honors top 1% of class Cumma Sum Laude, Department Honors: Graphic Design
- College of Marin, All-State Academic Team, Honor Society: Phi Theta Kappa & Alpha Gamma Sigma Lifetime Member